



Work Shop Programme

Time	Presentation Title	Presenter
9.00 – 09.30	Registration	
<i>Session 1 - Introduction & keynote address (Session chair: Mr. Jan Vannieuwenhuysse, BIPT)</i>		
09.30 – 09.40	Welcome from BIPT	Mr. Jan Vannieuwenhuysse, Senior engineer/advisor, BIPT
09.40 – 10.00	Background and Context – The ECC's work on the role of E.164 numbers in international fraud	Mr. Johannes Vallesverd – Senior legal advisor, Norwegian Communications Authority & Chairman CEPT/ECC Working Group Numbering and Networks
10.00 – 10.30	Keynote: The Communications Fraud Control Association (CFCA) Telecoms Fraud Survey and Cybercrime report overview	Mr. Jason Lane-Sellers - Director, Solution Consulting at ThreatMetrix & President at CFCA
10.30 – 11.00 Tea/Coffee		
<i>Session 2 - A global perspective on tackling fraud (Session chair: Ms. Melanie Oderwald, ACM)</i>		
11.00 – 11.30	An international wholesale carrier perspective: What BICS is doing to mobilise the industry on combatting fraud	Ms. Katia Gonzalez, Head of Fraud Operations and Services, BICS and Chairperson, i3 Forum Fraud Workstream
11.30 – 12.00	BEREC and cross-border regulatory cooperation	Mr. Tom Boyce, Head of International Unit, ComReg, Irish Regulatory Authority for Electronic Communications
12.00 - 12.30	Suggestions for improvement in the way that fraud investigations are performed in Europe	Mr. Peter Coulter, Head of Fraud Policy, AT&T
12.30 – 13.30 Lunch		
<i>Session 3 - Industry & regulatory responses to CLI spoofing & numbering-related fraud (Session Chair: Ms. Hege Johnson, NKOM)</i>		
13.30 – 14.00	Mobile industry initiatives – High Risk Numbering Ranges	Mr. David Maxwell, Senior Working Group Director, GSMA
14.00 – 14.30	Assigning national numbers as CLI for untrusted calls and how blockchain technology could help in the fight against nuisance calls and fraud	Ms. Elizabeth Greenberg, Head of Numbering Management and Policy, Ofcom UK
14.30 – 15.00	A case study in combatting fraud	Ms. Ramona Ciripan, Head of Legal & Regulatory Affairs, Voxbone
15.00 – 15.30	ITU guidelines for ITU-T action on reported misuse of E.164 number resources and international calling party number delivery	Mr. Richard Hill, Independent consultant and current editor of ITU-T Recommendations E.156/E.157
15.30 – 16.00 Tea/Coffee		
<i>Session 4 - Impact of fraud on public safety (Session chair: Mr. Freddie McBride, Deputy Director, European Communications Office)</i>		
16.00 – 16.30	Impact of misuse of electronic communications services on public safety – Case Study: Denial of service to public safety answering points	Ms. Cristina Lumbreras, Technical Director at the European Emergency Number Association (EENA)
<i>Session 5 - Panel Discussion & Wrap-Up (Session chair: Mr. Freddie McBride, Deputy Director, European Communications Office)</i>		
16.30 – 17.00	Panel: Jason Lane-Sellers, Katia Gonzalez, Peter Coulter, Ramona Ciripan, Johannes Vallesverd	
17.00 Workshop Close		